

Quality studies in Dmed Dialysis Centers

In the dialysis center, Quality Management studies are carried out in line with the Ministry of Health Quality Standards-Dialysis.

The Quality Management Unit is appointed under the coordination of the Clinical Quality Management Director, and all work within the scope of SKS-Dialysis is coordinated by the Quality Management Unit.

The main duties of the Quality Management unit are as follows;

- SKS ensures the coordination of the studies carried out within the framework of dialysis within the clinic.
- Follows the works towards corporate goals and objectives.
- Manages self-assessments.
- Represents its units in internal and external audits.
- Manages the processes related to the Event Notification System.
- Manages processes related to risk management.
- Manages studies for measuring patient and employee satisfaction (survey applications, evaluation of survey results, improvement studies for survey results, patient and employee feedback).
- SKS provides in-clinic management of documents within the framework of Dialysis.
- Follows the processes for quality indicators on behalf of its clinic.

Also, teams that are affiliated with the Quality Management Unit and who take an active role in quality management studies are defined for the coordination of the works carried out within the framework of SKS. Thus, the active participation of all employees is ensured. Our teams are as follows;

- Infection Control Team
- Indicator Management Team
- Patient and Employee Satisfaction Assessment Team
- Emergency and Disaster Management Team
- Risk Assessment Team
- Self Evaluation Team
- Building Tour Team
- Suggestion and Complaint Evaluation Team